

BPM Center of Excellence by Prolifics

A Business Process Management (BPM) Center of Excellence (CoE) can provide a governance structure for the successful execution of BPM projects as well as leveraging process improvement expertise and technology knowledge to automate processes, deliver and maintain solutions, monitor deployments and provide reporting for the organization. Helping companies to standardize on their BPM strategy, the CoE will provide methodologies, best practices and design patterns for the full lifecycle of a project - from initiation to completion.

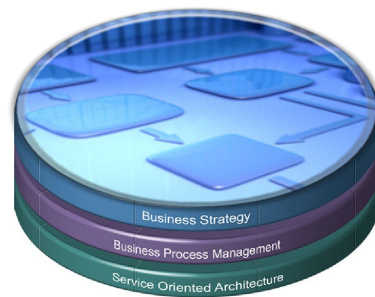
With a BPM CoE, IT divisions will gain the ability to address the needs of their business community, working with them to find opportunities for automation and process optimization, and servicing their needs using an efficient "on demand" model.

Our solution starts by building a team, based on your requirements, of experience experts with skills in BPM project management, tooling, process architecture, and methodology. These thought leaders will drive all activities, tasks, and deliverables, ensuring quality of work and of your solution. They will utilize proven methodologies which are a direct result of experience and industry knowledge. Core to the process will be to include both IT and Business in the process definition, process improvement, and all learning activities based on roles.

Prolifics... Your Trusted CoE Partner

Prolifics will help your organization to develop expert knowledge of key internal business processes and develop a rollout plan for the adoption of the approved BPM technologies. We will guide you from requirements to implementation with project plans. Project plans, build scripts, source control — can then be exported to tasks automatically! A collaboration and governance model allowing teams to work together using a portal interface to document milestones and deliverables will also be a key aspect of the project. Finally we will establish reporting on the process improvements against KPIs for your business owners, and provide hands on mentoring of your resources to build internal expertise and skills across all activities.

At the end of the engagement, Prolifics will leave your organization with the necessary skills, methodology, and documentation for delivering and maintaining a BPM project. You will be left with the people and processes and technologies in place to move forward with a successful project.



- ⇒ **Prolifics has deep skills and resources** dedicated to the implementation of BPM solutions which include establishing CoEs
- ⇒ Enhanced ability to utilize / adapt development tools to support the many aspects of operating a CoE
- ⇒ Knowledge combined with experience has allowed Prolifics to develop best-of-breed methodologies and techniques for establishing and operating CoEs
- ⇒ As a systems integrator that runs hundreds of projects sourced from a large group of consultants, **Prolifics has its own set of CoEs to ensure and improve the quality of our project execution**
- ⇒ Prolifics knows how to successfully implement BPM technologies within an integrated infrastructure (IBM WebSphere Process Server, ILOG, etc.)
- ⇒ Prolifics provides a Collaboration and Governance Portal which provides a best practices to enable team to collaborate on milestones, deliverables, etc—with shared views; tooling templates and more — and most importantly— **we can set this up for you on site or in the cloud**

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www.prolifics.com e: solutions@prolifics.com

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For more information, Call 1-800-458-3313

corporate headquarters: 114 west 47th street new york new york 10036 USA t: 212.267.7722 or 800.458.3313 f: 212.608.6753
new york city orlando boston philadelphia washington dc san francisco london hamburg hyderabad

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